

Report of:	To:	Date	Item No.
Cllr. Vivien Taylor, Health and Community Engagement Portfolio Holder	Council	19 January 2017	8(g)

**Executive Report: Health and Community Engagement Portfolio Holder**

**1. Purpose of Report**

- 1.1** To inform Council of progress on key objectives and the current position on issues within the Health and Community Engagement Portfolio, as set out below.

**2. Community Engagement**

- 2.1** Our latest Life in Wyre survey has now been analysed and I'm pleased to report that 82% of our residents are very satisfied or satisfied with where they live. We had 1,429 responses to our survey which equates to a fantastic 41% response rate. The full results will be presented to Cabinet but here are some of the highlights:-

- 63% of residents feel very or fairly well informed by the council and Wyre Voice is the preferred method of communication particularly amongst older residents
- Satisfaction with our services is highest for parks and open spaces (76%), promenade and beach maintenance (74%) and keeping public land /streets clear of litter, rubbish and fly-tipping (70%)
- 88% of residents access the internet at least weekly and use of smartphones to access the internet is higher than use of computers or laptops
- Conditions of roads and pavements continues to be the issue most in need of improvement
- Dog Fouling is again considered the biggest anti-social behaviour issue.

- 2.2** As part of our Together We Make a Difference Network initiative, we have commissioned training for elected members around developing effective Community Engagement skills which I would encourage you all to attend. The training will take place on Wednesday 1 February 2017 starting at 5.30pm in the Members Lounge.

The training will include:

- Organising effective community meetings and events - preparation, participatory ways to run meetings and events where people get actively involved
- How to help groups develop community initiatives and projects - translating ideas into action - planning tools, action planning, follow up
- Practical ways to help local groups to be better organised and more active - facilitation methods, building links between groups
- How people can develop their skills as active residents and community leaders.

**2.3** The Cottam Hall Pavilion consultation finished on 4 November 2016 and a total of 191 responses were received. Local volunteers and elected members worked tirelessly to gather all these responses which included a consultation event at the pavilion. The main findings of the consultation were:

- The vast majority of respondents know the pavilion is in use all year round and watch both cricket and football there.
- There was a strong interest in using the pavilion for more sporting activities and community events.
- The appearance and condition of the pavilion was one of the main concerns including the changing facilities and toilets

A development plan will now be produced based on the findings to make improvements to the pavilion. External funding will be sought to help make the much needed changes.

### **3. Development of a Multispeciality Community Provider**

**3.1** Officers have recently met with Fylde and Wyre Clinical Commissioning Group to discuss the development of a Multispeciality Community Provider (MCP) for our area. Discussions focused on the needs of our population and health and care challenges, the development of new models of care to meet these challenges and regarding plans to develop an integrated out of hospital provider to enable support and the delivery of these new models.

**3.2** A number of workshops will be taking place over the next few months to co-produce: a collaborative purpose, service scope and phasing, provider and commissioning functions, leadership, governance and legal arrangements and importantly how partners will practically work together to provide integrated care.

**3.3** An example of the better integration of services includes new work between our Care and Repair Service and staff from the new NHS Fylde and Wyre CCG Extensive Care Team (now co-located in the Civic Centre), who now regularly refer prescriptions for minor aids such as grab rails and key safes directly to Care and Repair for installation by the Handyperson Service. Further support is provided by Care and Repair to provide their patients with support in completing Attendance Allowance claim forms and the provision of essential cold weather /

winter related support for those who need it.

#### **4. Fylde Coast Self-Care Strategy Development**

**4.1** Our officers are engaging in the development of a Fylde Coast Self-Care Strategy. As part of the Fylde Coast vanguard programme this strategy will set out how the partner organisations will support individuals and communities across the Fylde Coast to embrace the self-care agenda and put in place measures which empower people to take greater control of their own health and wellbeing.

**4.2** The strategy must reflect the needs and views of local residents and partners and so patient, public and partner engagement activities are underway to help inform the approach of the strategy. This has included a stakeholder launch event at the Winter Gardens in Blackpool and the launch of a public survey.

#### **5. Food Safety Audit**

**5.1** An audit of our Food Safety Section has recently been completed that measured our delivery against the Food Standard Agency Framework Agreement. The peer led audit was completed by officers from Blackpool and Lancaster Councils and served to demonstrate that we are providing a quality food safety service that deals with food businesses across the Borough appropriately and consistently.

#### **6. Environmental Health Technical Group Contributions**

**6.1** Environmental Health is an increasingly technical discipline that requires up to date scientific and legal knowledge about a variety of subject areas that include licensing, food safety, health and safety, environmental protection, pest control and anti-social behaviour.

**6.2** Lancashire Authorities work collaboratively to ensure that legislation is applied consistently across the County and do this via a number of Technical Groups that work with stakeholders such as Public Health England, Health and Safety Executive, Food Standard Agency and Trading Standards. Over the last three years the Western Lancashire Districts have coordinated this important work with Wyre Officers acting as Chair or Secretary on a number of groups. As is the practice these roles will now be passing to colleagues in the East for the next three years. The Wyre contribution over the last three years was recently recognised by Lancashire colleagues. This work has helped to ensure that our services treat individuals and businesses they come into contact with in a fair and consistent way.

#### **7. Comments and Questions**

**7.1** In accordance with procedure rule 11.3 any member of Council will be able to ask me a question or make a comment on the contents of my report or on any issue, which falls within my area of responsibility. I will respond to any such questions or comments in accordance with Procedure Rule 11.5.